

# ARBApro Cashless Payment Solution

## Client Testimonials

### Ephraim McDowell Hospital:

"The hospital is making more money, and the employees are happier with the service and convenience of Payroll Deductions. Automated management saves valuable time at the point of sale, and in the payroll department.

**Mark Fluty, Director of Dietary**

### Werner Enterprises, Inc.

"Payroll Deductions have played a significant role in increasing cafeteria sales since the system went live. We are very pleased with the amount of payroll deduction transactions now being done, and the system has increased cafeteria sales by 25 percent."

**Jodi Winther, Senior Accountant**



## Grows Hospital Retail Revenue by 25% - 60%

- Increases average transaction amounts
- Enhances employee convenience
- Incentivizes employees to purchase or dine onsite
- Speeds throughput at the point of sale
- Reduces cash handling
- Tightens financial control
- Extends to mobile devices

## Saves Time and Money

- Requires no manual input by Finance or at the Point of Sale
- Tracks employee balances and purchase history
- Imports employee demographics and tracks eligibility
- Reduces credit and debit card transaction fees
- Compatible with all forms of Employee IDs
- On-demand reporting for detailed analysis of all collected data

**ARBApro Cashless Payment** is a flexible enterprise solution that allows hospital employees to use their ID badge for cash-free purchases at on-site gift shops, cafeterias, coffee bars and other retail areas. Set up as **Employee Payroll Deductions** or **Declining Balance Accounts**, the system eliminates the need for cash and speeds checkout time, resulting in greater employee satisfaction, increased revenue and reduced administrative time.

The software easily interfaces with ERP Financial and Payroll Systems, and integrates with the POS system for end-to-end automation and validation of all transactions. The system also handles physician charges, and other special groups.

**Add the ARBA Fundraiser** software module to manage special fundraising sales events.

The system tracks all purchases, and provides detailed business intelligence for tighter financial control. Current balances and reconciliations are automatically maintained, as well as any changes in the employee file such as new hires, terminated employees, and replacement badges.

Process specifications are developed based on the needs and capabilities of payroll system needs and processes, and customized to suit each client's business needs. Multiple employee types and pay cycles are accommodated. Web and mobile access to management and administration makes the system scalable and accessible.

#### A Robust Solution

ARBA Retail Systems delivers an outstanding blend of technology, process and service. Built on the Microsoft .NET Solutions Framework, the software is scalable and secure, and enabled for cloud and mobility.

Deployment options include on premise, cloud, or a hybrid model.

Certified project managers are leveraged to run deployment planning, specification creation, development, and testing. This ensures that deliverables, milestones, and client expectations are managed during go live planning, site readiness, solution deployment, training, and support.

## The Payroll Deduction Process:



- Employee Demographics (Import) - Automated population of employee information into the ARBApro system
- Sales are tendered at the point of sale as payroll deduction, and accepted if sufficient credit is available
- ARBApro records the transaction, reports on the data, and updates current balances
- Deduction (Export) - Provides payroll with employee purchase information and amounts to be deducted
- The Payroll system receives the export, and processes the deductions
- Balance Reduction (Post-off) - Reconciles the deductions from the ARBApro system with actual amounts deducted
- The ARBApro system maintains arrearages, and tracks any discrepancies

## Business Intelligence

On demand reporting provides detailed analysis of all data, including:

- Daily media and transaction reports
- Terminated employees with outstanding balances
- Post-off discrepancy reporting
- Customer detail reporting, with employee name, limit, last payment and current balance
- Transaction and payment amounts by employee



## Declining Balance Accounts:

Declining Balance Accounts may be loaded at the point of sale, at a kiosk, online, or any other designated location. The ARBApro system tracks the account balance of each employee as purchases are made and additional funds are added. In-depth reporting provides daily media and transaction reports, customer detail reporting, and transaction and payment amounts by employee.



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